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Terms and Conditions for Consultations:

1. Please be aware we have a 24 hours cancellation policy, if you cancel within this time frame you will be asked to pay half of the consultation price.
2. After the initial consultation if agreed, written materials will be sent over to you. Please then ask any questions about the materials within 1 week. This does not enter you into a email support agreement with the dietitian, if you require ongoing support via email then please let us know as this can be provided.
3. if you have booked a package of dietetic support the sessions must be used within a 6 month period.
4. The cost of the consultation is final, we do not offer discounts.
5. As a client you are responsible for: Being on time to consultations, your own parking fees (if applicable) and making any payments due either prior to or on the day of the consultation.
6. As a Registered Dietitian all services provided will be in full compliance of the professional code of conduct for dietitians as outlined by the British Dietetic Associate and the Health Professions Council.
7. All data held will be kept confidential and in lines with the Data Protection Act.
8. If you are asked for your GP contact details be aware that the dietitian may contact your GP to provide feedback on your consultation. Please advise if you are not happy with this.
9. In the case of unforeseen circumstances such as sickness your consultation may be cancelled by Dietitian UK within 24 hours, if this is the case there will be no payment due from yourself and you will be offered another consultation date as soon as possible.