



Priya Tew, Registered Dietitian. BSc (Hons), PG

Dip,MSc.

Part of Priya Tew Limited Company Number 13176579  
Registered in England and Wales

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### Terms and Conditions for Consultations:

Please read the following carefully before your first consultation.

Dietitian UK is part of Priya Tew Limited and offers 1-1 dietitian and nutritionist support through sessions over zoom or in person.

Your first session consists of an initial assessment, where we talk through your history and eating as well as goals. Education is given and you will be sent an email summary of the session after the event. If you have any questions please email within 3 days. Messages will be responded to in normal working hours 9am – 5pm Monday to Friday.

The responsibility for booking your follow-up appointment lies with the client. This can be done in your initial session or by emailing.

### **Cancellations / changes**

- If you do not attend your appointment or if you cancel your appointment with less than 24 hours notice will be charged at the full consultation fee.
- You can change your appointment up to 24 hours before without incurring a fee.
- For cancellations made before 48 hours only 50% of the fee is refundable.
- If you arrive late you will still be charged for your full appointment time, and the appointment will run till the end of the scheduled time. Sessions cannot be extended due to late arrivals.
- All appointments must be booked within the time limit of your package (this is package dependant) as changes may occur over time and we

may no longer be able to offer what was originally purchased. The responsibility for this lies with the customer.

- Once a package has been purchased no refunds will be given after either the 14 day cooling off period. If your first session has already occurred in the 14 days period then there will be no refunds.

## **In between appointments**

If you have bought a packages of consultations, you may be offered the use of Recovery Record, this is an app that can be used to monitor your food intake, exercise and thoughts. If this is the case, logs are only checked twice a week.

For any more urgent queries please email. A max of 2 email enquiries in between appointments are included in the consultation fee; the purpose of these is to clarify points, or advice, not for further assessment or advice. If you need further support then please ask to bring your next session forward.

## **Your data**

From time-to-time, positive outcomes from our sessions may be referenced anonymously in order to promote the Dietitian UK brand. Clients will not be able to identify themselves or others from this information. If you wish to be excluded please let me know during the consultation.

## **Payment**

All payments must be made via Credit Card / Debit Card (Stripe) at the time of booking.

## **Refunds**

Refund requests for an individual session or package can not be honoured once the consultation has gone ahead. Please see the cancellation policy above.

## **Liability**

Any changes you make following advice from a Healthcare Professional / Nutrition Professional under Priya Tew Limited, you do so at your own risk. Priya Tew and/or Dietitian UK assumes no responsibility, either directly nor indirectly for damage, health problems or inconvenience caused by the use or misuse of information provided by the Healthcare Professional / Nutrition Professional or website.

You are responsible for any consequences resulting from misstatements.

## **Consent**

By booking your consultation you are consenting to receive advice.

At the time of booking you will have the option to join email newsletter.

Under GDPR, your details will be held by 'Priya Tew Limited'. Further information on how we use your information can be found in the [Privacy Policy](#). You can change your preferences at any time by writing to us at priya@dietitianuk.co.uk.

If you no longer wish to hear from 'Dietitian UK/Priya Tew Limited', you can unsubscribe from communications through the link in the email.

## **Data Protection**

On this page, you can find our general terms & conditions. In order to ensure that both we and our clients are properly equipped to meet the demands of the latest EU personal data regulation (GDPR), we have integrated these demands into our general terms & conditions and [Privacy Policy](#). We also have a data processor agreement that likewise meets the demands of the GDPR.

Please do not hesitate to contact us if you have any questions related to our terms and conditions or the GDPR.

## **Declaration**

By booking a Consultation, it is implied that I agree to these terms and conditions. and it also implies consent to the dietetic assessment and advice given by the British Registered Dietitian.

Owner: Priya Tew, Registered Dietitian *Updated 17/09/25*

